(b) The names of the cities selected for 1993-94 are given in Statement (*See* below).

(c) The survey reports reveal that the level of subscribers satisfaction in Telecom, services is quite satisfactory at most of the places. At some places, the performance of Telecom. service is not found upto the mark for which remedial/corrective measures are being taken for improvement.

(d) Question does not arise as the performance of Telecom. service at Hyderabad is quite satisfactory.

**Statement**

*Names of the cities selected for Monitoring by M/s. I.M.R.B. during* 1993-94

*Metro Centres*

Madras

Delhi

Bombay

Calcutta

*Major Centres*

Ahmedabad

Hyderabad

Baroda

Pune

Bangalore

Surat

Trivandrum

Bhopal

Nagpur

Ghaziabad

Kanpur

Lucknow

Ludhiana

Ernakulam

Kalyan

Rajko.

Patna

Jaipur

Indore

Amritsar

Chandigarh

*Minor 'A' Centres*

Vijayawada

Vishakapatnam

Meerut

Trichy

Calicut

Allahabad

Jallandhar

Mangalore

Jodhpur

Gwalior

Raipur

Madurai

Mysore

Varanasi

Faridabad

Jamnagar

Coimbatore

Nasik

Ranchi

Jabalpur

Goa

Guwahati

Agra

*Minor 'B' Centres*

Guntur

Ambala

Cuttack

Trichur

Erode

Belgaum

Bhubaneshwar

Patalia

Bhavnagar

Udaipur

Shimla

Dehradun

Kota

of postcard, inland letter card and envelope is as under:

| | Cost per unit in Rupee |
|---|---|
| Postcard. . . . . | 1.54 |
| Inland letter card . . . | 1.57 |
| Envelope . . . . | 1.78 |

(b) The total revenue earned in the year 1992-93 is Rs. 307.07 crores and the total amount incurred by the Department on these items in the year 1992-93 is Rs. 438.61 crores.

**STD facility in Abubshahar in Sirsa District**

2556. SHRI SOM PAL:
SHRI SARADA MOHANTY:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that the Abubshahar Exchange in Sirsa, District of Haryana had been ordered to be provided with STD facility and the electronic exchange equipment had been sent to be installed there:

(b) whether it is also a fact that the exchange is not working satisfactorily and STD too has not become operative; and

(c) if so, what are the reasons therefor and what is being done in this regard now?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes, Sir.

(b) No, Sir. The exchange is working satisfactorily and the station has also been linked with S.T.D. facility.

(c) Does not arise, in view of 'B' above.

**Disciplinary proceedings against officials of Chitradurga postal division**

2557. SHRI ANAND PRAKASH GAUTAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) how many officials of Chitradurga division of Karnataka Circle (Deptt. of Posts) have been charge-sheeted under rule 14 and rule 16 of CCS(CCA) rules, 1965 during last three years, the numbe of cases relating to SC/ST officials and the names of officers who acted upon as disciplinary authority in each case;

(b) what are the details of charges and punishments awarded in each case; and

(c) whether it is a fact that heavy punishments have been awarded to SC/ST officials intentionally in comparison to others?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (c) The information is being collected and will be laid on the Table of the House.

**Recruitment of Group 'D' employees in Postal Department**

2558. SHRI ANAND PRAKASH GAUTAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether it is a fact that an interview for selection of candidates for the post of group 'D' was conducted in the office of Director of Accounts (Postal) Delhi on 30th July, 1993 and a panel of five candidates was found suitable and selected, on merit, by the selection Committee, so formed, following all rules and procedure;

(b) if so, the names of selected candidates and other particulars;

(c) whether it is a fact that the Panel of selected candidates was cancelled later on as a result of baseless